

Survey: JEMA Member Care Survey 2022

Survey Status

Status: Closed
Deploy Date: 02/03/2022
Closed Date: 03/10/2022

Respondent Statistics

Total Responses: 157
Completes: 120
Partials: 37

Points Summary

Max Attainable: 0 100%
Highest: 0 0%
Lowest: 0 0%
Average: 0 0%
Median: 0 0%
Standard Deviation: 0 0%

Summarized Data Report - Survey: JEMA Member Care Survey 2022

1. Gender:

	Responses	Percent
Male:	81	51.59%
Female:	76	48.41%
Total Responded to this question:	157	100%
Total who skipped this question:	0	0%
Total:	157	100%

2. Marital Status:

	Responses	Percent
Married:	122	77.71%
Single:	35	22.29%
Total Responded to this question:	157	100%
Total who skipped this question:	0	0%
Total:	157	100%

3. Age Range:

	Responses	Percent
18 - 34 (0 Points):	9	5.73%
35 - 50 (0 Points):	54	34.39%
51 - 65 (0 Points):	63	40.13%
Over 65 (0 Points):	31	19.75%
Total Responded to this question:	157	100%
Total who skipped this question:	0	0%
Total:	157	100%

Points Summary:

Highest: 0 **Lowest:** 0 **Average:** 0 **Median:** 0 **Standard Deviation:** 0

4. Years serving as missionary to Japan:

	Responses	Percent
0 - 5:	29	18.47%
6 - 10:	14	8.92%
11 - 15:	17	10.83%
16 - 20:	17	10.83%
Total Responded to this question:	157	100%
Total who skipped this question:	0	0%
Total:	157	100%

	Responses	Percent
21 - 25:	20	12.74%
Over 25:	60	38.22%
Total Responded to this question:	157	100%
Total who skipped this question:	0	0%
Total:	157	100%

5. Cross-cultural Orientation/Training (pre-field and in-country onboarding):

	Responses	Percent
My cross-cultural orientation/training prepared me well for what to expect in ministry and life on the field.:	47	34.56%
My orientation/training prepared me to function adequately, though I had to learn a lot by trial and error.:	69	50.74%
A lack of sufficient orientation/training led to a less-than-satisfying first term of ministry on the field.:	4	2.94%
I received no cross-cultural orientation/training.:	16	11.76%
Total Responded to this question:	136	86.62%
Total who skipped this question:	21	13.38%
Total:	157	100%

6. Language Acquisition:

	Responses	Percent
My organization has/had a well-thought-out plan for helping me succeed in language acquisition.:	64	47.06%
I was given some supervision/help with locating and engaging in language studies.:	41	30.15%
I was pretty much left on my own to find and tackle language studies.:	27	19.85%
I wasn't offered/allowed dedicated time for language study.:	4	2.94%
Total Responded to this question:	136	86.62%
Total who skipped this question:	21	13.38%
Total:	157	100%

7. Member Care within my Mission:

	Responses	Percent
My organization understands the importance of member care and provides a wide spectrum of opportunities and policies which help me remain healthy and effective in my ministry.:	60	45.8%
Total Responded to this question:	131	83.44%
Total who skipped this question:	26	16.56%
Total:	157	100%

	Responses	Percent
While it may not be well developed yet, my organization desires to provide good member care and to see us serve from a place of spiritual, physical, relational, and emotional health.:	45	34.35%
Member care is primarily viewed within my organization as something that kicks in when a crisis point has already been reached.:	16	12.21%
I'm not sure my organization understands the importance of member care, and not much is offered.:	10	7.63%
Total Responded to this question:	131	83.44%
Total who skipped this question:	26	16.56%
Total:	157	100%

8. Member Care Resources:

	Responses	Percent
My organization provides us with information about people/procedures/options for obtaining assistance when needs arise.:	72	54.96%
Just through my time spent living in Japan, I have become aware of sufficient options for receiving assistance.:	41	31.3%
I know of a few resources, but I'd love for my organization to flesh this out more for us.:	14	10.69%
I have no idea what's available out there or where to turn when I do need help.:	4	3.05%
Total Responded to this question:	131	83.44%
Total who skipped this question:	26	16.56%
Total:	157	100%

9. Communication:

	Responses	Percent
My local organization communicates effectively about values/policies/practices, encourages my feedback, and responds in an appropriate manner.:	71	55.04%
A workable level of communication happens, but it's not generally two-way.:	36	27.91%
Receiving more/better communication would enhance my effectiveness.:	18	13.95%
I often feel unsure or unclear about what is expected, which has negatively impacted my work or morale.:	4	3.1%
Total Responded to this question:	129	82.17%
Total who skipped this question:	28	17.83%
Total:	157	100%

10. Continued Growth:

Responses Percent

	Responses	Percent
Our organization has a well-developed plan for helping me set and implement ministry and personal goals, which I discuss with a specific person and generally see as a valuable process.:	56	43.08%
We are encouraged to set ministry and personal goals, but there isn't a good strategy for feedback or assessing outcomes.:	45	34.62%
I go through the process when required, but the way it works is of little value to me.:	16	12.31%
I am never/rarely asked about goals or given constructive, well-crafted feedback in a regular or intentional way.:	13	10%
Total Responded to this question:	130	82.8%
Total who skipped this question:	27	17.2%
Total:	157	100%

11. Work/Life Balance:

	Responses	Percent
My organization values work/life balance and supports us in setting aside time and resources to stay healthy personally and in our family life.:	67	53.17%
Although we're told to take time for personal/family life, actual workload realities make that difficult, and no one seems to be overly concerned about it.:	48	38.1%
A sustainable balance between ministry demands and personal/family life is not part of my organization's culture and/or my specific ministry context.:	10	7.94%
I don't know how to work towards work/life balance, and I may be reaching burn out.:	1	0.79%
Total Responded to this question:	126	80.25%
Total who skipped this question:	31	19.75%
Total:	157	100%

12. Physical Self-Care:

	Responses	Percent
I have established a pattern of getting sufficient sleep and exercise most of the time.:	47	35.88%
While not always consistent, I usually get enough sleep and exercise to function adequately.:	64	48.85%
I know I seriously need more sleep and exercise but I struggle to make it happen.:	16	12.21%
I have trouble getting the sleep and exercise my body needs, and I feel depleted much of the time.:	4	3.05%
Total Responded to this question:	131	83.44%
Total who skipped this question:	26	16.56%
Total:	157	100%

13.

Spiritual Welfare:

	Responses	Percent
My supervisor/team leader is proactive and regularly asks about my personal spiritual welfare.:	30	24.39%
My supervisor/team leader has occasionally initiated conversations about my spiritual welfare, during my time on the field.:	50	40.65%
I've never/rarely had a meaningful conversation about my personal spiritual life with my supervisor/team leader.:	30	24.39%
I feel that one's personal spiritual life is not a topic easily discussed with one's supervisor/team leader and prefer to have such conversations elsewhere.:	13	10.57%
Total Responded to this question:	123	78.34%
Total who skipped this question:	34	21.66%
Total:	157	100%

14. Spiritual Vibrancy – Presently, my spiritual life could be best described as:

	Responses	Percent
vibrant and alive.:	29	22.31%
growing steadily.:	76	58.46%
on again, off again.:	23	17.69%
dry and lifeless.:	2	1.54%
Total Responded to this question:	130	82.8%
Total who skipped this question:	27	17.2%
Total:	157	100%

15. Spiritual Practices – Over the course of my missionary service, my spiritual habits, practices, or disciplines have:

	Responses	Percent
grown.:	105	80.77%
remained unchanged.:	18	13.85%
declined.:	7	5.38%
Total Responded to this question:	130	82.8%
Total who skipped this question:	27	17.2%
Total:	157	100%

16. Spiritual Friendship:

	Responses	Percent
I have at least one "spiritual friend" in Japan with whom I regularly and deeply share in my heart language (or an extremely fluent one) about my inner world.:	66	51.16%
I have at least one "spiritual friend" elsewhere in the world with whom I regularly and deeply share.:	25	19.38%
Total Responded to this question:	129	82.17%
Total who skipped this question:	28	17.83%
Total:	157	100%

Responses Percent

I am occasionally able to freely share/unburden my heart concerns with a colleague or friend.:		32	24.81%
I have no one with whom I feel I can safely and honestly share what's going on in my inner world.:		6	4.65%
Total Responded to this question:		129	82.17%
Total who skipped this question:		28	17.83%
Total:		157	100%

17. Trust:

Responses Percent

I feel personally valued and "heard" by my leadership and can share freely with them.:		65	52.85%
While I do trust my leaders in some areas, I would hesitate to share concerns of a personal or spiritual nature.:		38	30.89%
I generally trust my leaders to do their best for the organization's goals, though I sometimes question whether my personal wellbeing is on their radar.:		17	13.82%
I sense there is a generalized spirit of distrust within my organization.:		3	2.44%
Total Responded to this question:		123	78.34%
Total who skipped this question:		34	21.66%
Total:		157	100%

18.

Team Relationships:

Responses Percent

Much effort has been invested in helping us understand and value each other's gifts, personalities, and preferred styles in working effectively together.:		43	36.13%
While not intentionally addressed, relationships within my team are functioning well.:		38	31.93%
Relationships are generally amicable, but I don't feel much team unity or collaboration.:		26	21.85%
It's generally easier if we just focus on our own work and don't spend much time together.:		12	10.08%
Total Responded to this question:		119	75.8%
Total who skipped this question:		38	24.2%
Total:		157	100%

19.

Conflict Resolution:

Responses Percent

In my organization, relational conflict is handled in intentional and healthy ways.:		33	27.27%
Total Responded to this question:		121	77.07%
Total who skipped this question:		36	22.93%
Total:		157	100%

	Responses	Percent
We generally can talk things out when disagreements happen, and relationships are maintained at a polite and professional level.:	60	49.59%
I feel left to my own resources to deal with conflicts that arise.:	18	14.88%
Addressing or dealing with conflict is generally avoided at all costs (until things blow up).:	10	8.26%
Total Responded to this question:	121	77.07%
Total who skipped this question:	36	22.93%
Total:	157	100%

20. Missionary Kids:

	Responses	Percent
Clear and well-developed policies and resources are available for helping our children/teens do well, and I've seen them implemented pretty consistently.:	36	31.03%
My organization understands that all families hit occasional bumps in the road and does provide help when it's sought, but pro-active helps aren't often offered (e.g., parenting workshops, offering children/teens regular interaction with care providers, sending them through an MK re-entry program as they transition to college).:	29	25%
Families generally need to seek help on their own when MK concerns arise.:	24	20.69%
I don't have enough personal experience to meaningfully comment on this.:	27	23.28%
Total Responded to this question:	116	73.89%
Total who skipped this question:	41	26.11%
Total:	157	100%

21.

Marriage: (if applicable)

	Responses	Percent
I feel my marriage is healthy, satisfying, and growing most of the time.:	64	65.98%
Our marriage appears to "work" for both of us, although it could stand a tune up.:	30	30.93%
My marriage has been adversely impacted by our life on the field.:	3	3.09%
I feel like our marriage could be in serious trouble.:	0	0%
Total Responded to this question:	97	61.78%
Total who skipped this question:	60	38.22%
Total:	157	100%

22. Crisis response:

	Responses	Percent
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	Responses	Percent
If a crisis occurs, I am confident that my organization has a plan in place to care for my needs; our crisis-management policies and procedures are regularly reviewed with us.:	51	43.59%
I have seen crisis-management documents in the past, and I'm trusting that they are still in place and implementable if needed.:	41	35.04%
Though we are assured by our organization that "we're there for you" and I know they sincerely care about us, I'm not really sure they've thought through all the response variables well enough.:	19	16.24%
Honestly, I'm feeling somewhat stressed over not knowing what might happen if a crisis should occur and how my organization might respond.:	6	5.13%
Total Responded to this question:	117	74.52%
Total who skipped this question:	40	25.48%
Total:	157	100%

23.
Reentry Process:

	Responses	Percent
My organization has a good plan and procedures in place to prepare me for reentry into my passport country following my service in Japan.:	42	37.5%
I've heard that my organization will provide some help for my reentry transition, though I'm not sure it's a well-developed plan.:	25	22.32%
I think it's pretty much up to me to figure out the details and process for leaving and how to transition back to life in my passport country.:	34	30.36%
I don't even want to think about leaving Japan until the time comes!:	11	9.82%
Total Responded to this question:	112	71.34%
Total who skipped this question:	45	28.66%
Total:	157	100%

24.
Covid-19 Losses:

	Responses	Percent
I have experienced a great deal of loss in my life and ministry due to the pandemic. (0 Points):	16	13.22%
I have experienced somewhat of a loss due to the pandemic. (0 Points):	55	45.45%
I have experienced a minimal sense of loss due to the pandemic. (0 Points):	35	28.93%
Total Responded to this question:	121	77.07%
Total who skipped this question:	36	22.93%
Total:	157	100%

Points Summary: Highest: 0, Lowest: 0, Average: 0, Median: 0, Standard Deviation: 0

	Responses	Percent
My life and ministry have continued fairly normally during the pandemic. (0 Points):	15	12.4%
Total Responded to this question:		121 77.07%
Total who skipped this question:		36 22.93%
Total:		157 100%

Points Summary:

Highest: 0 Lowest: 0 Average: 0 Median: 0 Standard Deviation: 0

25. What were/are some of the losses you can identify as a result of the pandemic impact?

	Responses	Percent
Inability to travel:	95	80.51%
Connection with others:	84	71.19%
Financial concerns:	20	16.95%
Emotional impact (such as anxiety, depression, loneliness, etc.):	57	48.31%
Other (see next question):	22	18.64%
Total Responded to this question:		118 75.16%
Total who skipped this question:		39 24.84%
Total:		157 100%

26. What specific ways has COVID affected you and your ministry (for both better and worse)?

	Responses	Percent
Responses:	81	100%
Total Responded to this question:		81 51.59%
Total who skipped this question:		76 48.41%
Total:		157 100%

27. Covid-19 Support:

	Responses	Percent
Since the beginning of the pandemic my organization has been a positive source of encouragement and help. (0 Points):	51	45.54%
My organization has been available for questions or concerns regarding the pandemic. (0 Points):	31	27.68%
My organization has minimally communicated with me regarding the pandemic. (0 Points):	21	18.75%
I have heard virtually nothing from my organization on how to deal with the pandemic. (0 Points):	9	8.04%
Total Responded to this question:		112 71.34%
Total who skipped this question:		45 28.66%
Total:		157 100%

Points Summary:

Highest: 0 Lowest: 0 Average: 0 Median: 0 Standard Deviation: 0

28.

Covid-19 Coping:

	Responses	Percent
I have found a number of ways to cope emotionally, spiritually, relationally as the pandemic has continued. (0 Points):	73	61.86%
I have found a few ways to cope with the ongoing pandemic. (0 Points):	42	35.59%
I have had a particularly difficult time coping with the ongoing pandemic. (0 Points):	1	0.85%
I have felt overwhelmed at times by the ongoing pandemic. (0 Points):	2	1.69%
Total Responded to this question:	118	75.16%
Total who skipped this question:	39	24.84%
Total:	157	100%

Points Summary:
 Highest: 0 Lowest: 0 Average: 0 Median: 0 Standard Deviation: 0

29. Support and Training – I would personally appreciate more support or training concerning: (Check all that apply)

	Responses	Percent
Serving on a multi-cultural team:	31	30.39%
Effective team relationships:	41	40.2%
Good cross-cultural communication:	39	38.24%
Healthy conflict management and resolution:	40	39.22%
Dealing with the ongoing Covid-19 pandemic:	18	17.65%
Marriage and family concerns:	19	18.63%
Staying connected with God in life-giving ways:	41	40.2%
Opportunities for spiritual and physical refreshment:	43	42.16%
Journeying with LGBTQ+ family & friends:	13	12.75%
Living within healthy boundaries:	36	35.29%
Emotional self-awareness and grieving losses:	34	33.33%
Effective leadership:	34	33.33%
If other, please specify:	15	14.71%
Total Responded to this question:	102	64.97%
Total who skipped this question:	55	35.03%
Total:	157	100%

30. What else would you like to share, on the topic of member care and your personal experience of it?

	Responses	Percent
Responses:	39	100%
Total Responded to this question:	39	24.84%
Total who skipped this question:	118	75.16%
Total:	157	100%